

# Beeston u3a Privacy Policy

## November 2022



Beeston u3a treats your privacy rights seriously. This privacy policy sets out how we will deal with your 'personal information', that is, information that could identify, or is related to the identity of an individual.

### **What personal information do we collect?**

When you express an interest in becoming a member of Beeston u3a you will be asked to provide certain information. This includes:

- your name
- home address
- email address
- telephone number
- your subscription preferences
- gift aid declaration

### **How do we collect this personal information?**

All the information collected is obtained directly from you. This is usually at the point of your initial registration. The information will be collected via membership forms or online contact forms. The lawful basis for collecting and storing your information is due to the contractual relationship that you, as a member, have with the u3a. In order to inform you about the groups, activities and events that you can access as a member we need to store and process a certain amount of personal data.

### **How do we use your personal information?**

We use your personal information:

- To provide our u3a activities and services to you
- For administration, planning and management of our u3a
- To communicate with you about your group activities
- To monitor, develop and improve the provision of our u3a activity

We'll send you messages by email, post, other digital methods and telephone to advise you of u3a activities.

### **Who do we share your personal information with?**

We may disclose information about you, including your personal information

- Internally - to Committee members and Group facilitators – as required to facilitate your participation in our u3a activities;
- Externally – with your consent for products or services such as direct mailing for the Third Age Trust magazines and our Newsletter;
- If we have a statutory duty to disclose it for other legal and regulatory reasons.

Where we need to share your information outside of the u3a we will seek your consent and inform you as to who the information will be shared with and for what purpose.

## **How long do we keep your personal information?**

As a current member, your contact details may be used to communicate with you about our activities. If your membership lapses, your details will be held within a secure system, and if you re-join, these details will be activated again. Member records will need to be retained for 7 years to comply with our legal and regulatory requirements.

*(Beacon advises: Member Records need to be retained for 7 years to comply with HMRC, OSCR and Charity Commission regulations for their associated financial transactions including Gift Aid.)*

## **How your information can be updated or corrected?**

To ensure the information we hold is accurate and up to date, members need to inform the u3a as to any changes to their personal information. You can do this by contacting the Membership secretary by email [membership@beestonu3a.org.uk](mailto:membership@beestonu3a.org.uk) or by post: Beeston Methodist Church, Chilwell Rd, Beeston, Nottingham NG9 1EH

On an annual basis you will have the opportunity to update your information, as required, via the membership renewal process. Should you wish to view the information that the u3a holds on you, you can make this request by contacting the Membership secretary – as detailed above. There may be certain circumstances where we are not able to comply with this request. This would include where the information may contain references to other individuals or for legal, investigative or security reasons. Otherwise, we will usually respond within 14 days of the request being made.

## **How do we store your personal information?**

We have in place a range of security safeguards to protect your personal information against loss or theft, as well as unauthorised access, disclosure, copying, use or modification. Security measures include technological measures such as Secure Socket Layer (SSL) encryption, which creates a secure connection with your browser when you register and login into our online services. (You need to check the security settings of your website and consider how you store and delete information that is collected via the website.) Your membership information is held on a database and accessed by Committee members and Group facilitators as appropriate.

## **Availability and changes to this policy**

This policy is available on Beeston u3a website. This policy may change from time to time. If we make any material changes, we will make members aware of this via the Newsletter.

## **Contact**

If you have any queries about this policy, need it in an alternative format, or have any complaints about our privacy practices, please contact us by email [bussec@beestonu3a.org.uk](mailto:bussec@beestonu3a.org.uk) or by post at Beeston Methodist Church, Chilwell Rd, Beeston, Nottingham NG9 1EH

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